



## **Manning Valley Hideaway @ Artisans On The Hill**

### **House Rules and Cancellation Policy**

Manning Valley Hideaway is completely self-contained.

Your hosts, Peter and Christine Calabria live onsite so are available for any assistance.

This is quiet country property so guests are requested to behave accordingly whilst driving in and out and whilst onsite.

We are disabled friendly throughout the property. LGBTI friendly.

We welcome well-behaved, quiet pets. Please note – the property is NOT fenced.

Our rates are based on 2 people per room. There is a surcharge of \$25 per person per stay for single room occupancy. (ie only One person per room).

We reserve the right to let additional rooms for bookings of 4 persons (2 rooms) or less. Should you require exclusive use, an agreed surcharge would apply.

Our only non-flexible rule on the WHOLE property is NO SMOKING, NO DRUGS.

We do not take a bond for your booking, but on check in we do require details of a valid, suitable credit card as security.

There is a 3 night minimum booking over the Easter and Long weekends. Minimum stays also apply to the Christmas/New Year period - please enquire.

### **Payments and Cancellations**

A deposit of 30% of the total quoted tariff is required on booking confirmation. Balance of the tariff is to be paid no less than 30 days prior to check-in.

Bookings made less than 30 days prior to check-in must be paid in full on booking confirmation.

Guests who cancel at least 60 days before check-in will get back 100% of the amount that they've paid. If they cancel between 30 and 60 days before check-in, they'll get back 50% of the amount that they've paid. Otherwise, they won't get a refund.